

COVID-19 Work Environment Protocols

In Office & Onsite

Edit these templates to fit your specific situation. These were provided by an IT Peer based in Pennsylvania and provided by permission. Special thanks to Leia Shilobod and her team at InTech and Scott Beck and his team at Beck Tek for sharing these Protocol Templates



Systems Support
IT Support & Service Since 1989



462 Plain Street Suite 206 Marshfield, MA 02050 (781) 837-0069

COVID-19 In Office Protocols

As we have entered a time of a global pandemic, we must adopt certain protocols and measures to decrease the rate of transmission among each other, our families, our clients, and the service providers who help us such as Delivery People.

The following are protocols and procedures effective immediately and in force until further notice:

Access To The Office:

While the office is (open/closed) to the public, it will remain **available to access as it has been, 24/7**, for access to work materials, technical supplies, water, food stuffs, and vitamins. If you have needs for your family for water, vitamins, or snacks, please know we are here to help and provide.

Please only come to the office if you need supplies, or your work requires you come to the office .

Otherwise, please continue to work from home.

****DO NOT COME TO THE OFFICE FOR ANY REASON IF YOU FEEL OR ARE ILL****

Procedure to Come Into The Office:

- Please park behind the building so as to not draw attention to your car.
- When you enter the building, **DO NOT TOUCH THE DOORS WITH YOUR HANDS**. Either use the silicon gloves made available, or your sleeve over your hands.
- When you enter the office, immediately disinfect yourself at the Disinfecting Station at the {location in your office, preferably close to the entry door} as you enter the office. Wipe your hands with a Clorox wipe and use 1 pump of hand sanitizer.
- Use the Lysol spray to spray down your keyboard, mouse, phone, laptop, and your desk. Allow to dry.

Protocol While In The Office:

- Keep the door locked so visitors must knock to gain entry.
- Maintain at least 6 feet distance between yourself and other people.
- Each time you go down the hall to the kitchenette or the bathroom, wash your hands by sudsing for 30 seconds before washing the soap off.
- Each hour use a pump of hand sanitizer.
- When visitors come to the office, maintain 6 foot distance from them.

Accepting Deliveries: have the person delivering packages leave the packages on the Disinfecting Table.

Immediately sanitize the package with Lysol spray and allow to dry. Use gloves when opening packages

Accepting Computer/Technology Equipment: when the person delivering equipment comes, stay 6 feet away from them and have them leave the technology on the Disinfecting Table. When the person leaves, put on gloves and wipe down the equipment thoroughly with a Clorox wipe and spray with Lysol.



****IF YOU FEEL ILL, GO HOME IMMEDIATELY.****

Daily Office Disinfecting:

7:30 AM -

- Spray ALL OFFICE SURFACES WITH LYSOL, to include desks, keyboards, mice, phones, the top of desk chairs, the workbench and items on the workbench, as well as pens/markers/scissors in common areas.
- Put on Eucalyptus Oil and Sage Oil in all diffusers.
- Wipe down the Conference Table with Clorox Wipes.
- Spray door knobs and light switches with Lysol
- Assure the Disinfecting Station is properly stocked. If we need something, please make management aware ASAP

12:00 PM -

- Put on Eucalyptus Oil and Sage Oil in all diffusers.
- Wipe down the Conference Table with Clorox Wipes.
- Spray door knobs and light switches with Lysol

5:00 PM -

- Spray ALL OFFICE SURFACES WITH LYSOL, to include desks, keyboards, mice, phones, the top of desk chairs, the workbench and items on the workbench, as well as pens/markers/scissors in common areas.



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COVID-19 Onsite Service Protocols

As we have entered a time of a global pandemic, we must adopt certain protocols and measures to

decrease the rate of transmission among each other, our families, our clients, and the service providers who help us such as Delivery People.

The following are protocols and procedures effective immediately and in force until further notice:

Prepare to Go Onsite:

The Systems Support Office at 462 Plain Street, Marshfield, will remain **available to access as it has been, 24/7**, for access to technical supplies, disinfecting supplies, and gloves.

Before you go onsite, audit the ONSITE BAG to assure it is stocked with the following:

- 4 pairs of gloves
- Hand sanitizer
- Clorox wipes

Leaving the office:

- While leaving the office, use 1 pump of hand sanitizer.

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- Put a pair of gloves on.
- Spray equipment you are taking with you down with Lysol and allow to dry. Handle it with gloved hands.
- Do NOT touch doors or door knobs on your way out.

****DO NOT COME TO THE OFFICE OR GO ONSITE TO A CLIENT FOR ANY REASON IF YOU FEEL OR ARE ILL****

Procedure At Client Site:

- Please park in an inconspicuous location so as to not draw attention to your car.
- Before you enter the building, assure your gloves are on.
- When you enter the building, **DO NOT TOUCH THE DOORS WITH YOUR BARE HANDS**. Either use the silicon gloves made available, or your sleeve over your hands.
- When you enter the client site, immediately use a pump from the hand sanitizer in your ONSITE BAG.
- The entire time you are onsite, maintain at least 6 feet distance between yourself and other people.
- Each time you go past a sink or a bathroom, wash your gloved hands by sudsing for 30 seconds before washing the soap off.
- Each hour use a pump of hand sanitizer.
- Before touching ANY equipment, wipe down with Clorox wipes and allow to dry for 60 seconds.

****DO NOT COME TO THE OFFICE OR GO ONSITE TO A CLIENT FOR ANY REASON IF YOU FEEL OR ARE ILL****

Leaving Client Site:

- Keep gloves on your hands.
- Wipe down any equipment you are taking back with you with Clorox wipes. Allow to dry.
- When you leave the building, **DO NOT TOUCH THE DOORS WITH YOUR BARE HANDS**. Either use the silicon gloves made available, or your sleeve over your hands.
- When you load the equipment and supplies into your car, immediately use a pump from the hand sanitizer in your ONSITE BAG.
- Return all equipment to the Systems Support office immediately for a spray down with Lysol.
- You may remove your gloves